



# MOTOROLA blnc™

## BLUETOOTH® CAR KIT IHF1000

Get ready to communicate on the go like never before. Motorola's blnc IHF1000 car kit is an innovative *Bluetooth* solution which will change the way you talk while you are in your car. Using your compatible *Bluetooth* "Hands-Free Profile" enabled mobile phone<sup>1</sup> with the blnc IHF1000 car kit, your in-vehicle communication experience is about to go to the next level.

### ➤ Core Features

Just touch the blue button and the blnc IHF1000 car kit will listen to your command and make calls for you. The system's brilliant sound quality with noise reduction and high output sound optimizes sound quality for all parties in conference. With the voice operated control features and high performance audio, you are in the driver's seat.

The stylish, backlit controller with its chrome-brushed finish mounts within easy reach on the dashboard. The simple voice menu prompts and the controller make it easy to:

- Pair compatible *Bluetooth* enabled mobile phones
- Answer incoming calls
- Mute and un-mute calls
- Dial by name with up to 20 locally stored contacts
- Dial by number
- Dial by the mobile phone keypad
- Request system help

### Multiple Languages

The system also supports voice recognition in multiple languages including English (US and UK), French (EU), Spanish, Italian and German. So, regardless of who is doing the talking, or in what language, there is no need to "train" the system.

### One Car – Multiple Drivers

Multiple people can enjoy the blnc IHF1000 car kit. Up to four compatible *Bluetooth* enabled mobile phones can be paired to the system with one connected at a time.

### ➤ Advanced Phone-Dependent Features<sup>2</sup>

In addition to the system's core features, the blnc IHF1000 makes communicating while you're on the go more fun than ever. The voice operated system and the controller, allow you to:

- Make calls using voice tags or name dial (as many as the mobile phone supports)
- Redial the last number or transfer in and out of privacy mode
- Accept or reject call waiting calls
- Transfer audio to hands-free
- Toggle between multi-party calls.

The blnc IHF1000 car kit gives you seamless mobility to transition call audio from the mobile phone to the vehicle without interrupting the conversation.



*form. function.  
freedom.*

[hellomoto.com/bluetooth](http://hellomoto.com/bluetooth)

For pairing information and consumer help call 877 MOTOBLU

<sup>1</sup> The blnc IHF1000 car kit supports *Bluetooth* hands-free profile. Your phone must support this profile. To determine whether your Motorola phone supports the *Bluetooth* "Hands-Free Profile" visit the customer support page at [www.hellomoto.com/us/bluetoothcompatibility](http://www.hellomoto.com/us/bluetoothcompatibility). For other phones, contact the manufacturer.

<sup>2</sup> Certain advanced features including those listed may not be supported by all compatible *Bluetooth* enabled mobile phones, and/or the functionality of such features may be limited in certain phones.

# MOTOROLA blnc™

## BLUETOOTH® CAR KIT IHF1000

### Getting to Know the Product: Core and Advanced Phone-Dependent Features

#### Answer Button

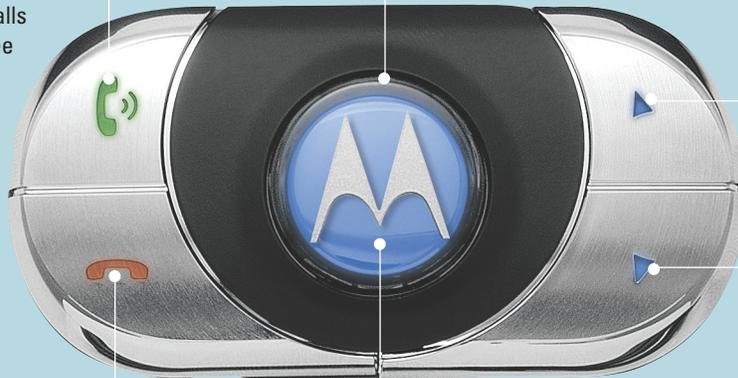
Press to answer incoming calls, redial last number, answer call waiting, place calls on hold and switch between handsfree and privacy mode

#### Backlighting

All buttons are backlit for easy viewing in dark conditions

#### End Button

Press to end the call, cancel voice recognition mode, reject an incoming call, terminate the *Bluetooth* connection



#### Blue Indicator LED

Blue LED light provides a visual cue of the car kit's status

#### Volume Buttons

Allows you to increase and decrease volume levels

Pictured below: 5-watt external speaker, chrome keypad, Bluetooth module, directional microphone and fused wiring and connectors.



#### Talk Button

Press to place calls using voice controls, get system help and to pair and manage up to four *Bluetooth* mobile phones

*form.function.  
freedom.*

#### ➤ *Bluetooth* Hands-free Profile

The blnc IHF1000 car kit supports *Bluetooth* hands-free profile. Your phone must support this profile. To determine whether your Motorola phone supports the *Bluetooth* "Hands-Free Profile" visit the customer support page at [www.hellomoto.com/us/bluetoothcompatibility](http://www.hellomoto.com/us/bluetoothcompatibility). For other phones, contact the manufacturer.

#### ➤ Bulk Kit Part Number: SYN1277A

#### ➤ Kit Includes:

- Chrome Keypad
- Directional Microphone
- *Bluetooth* Module
- Wiring Connectors and Fuse Kit
- 5-Watt External Speaker
- Mounting Hardware
- User Manual
- Installation Guide

#### ➤ MSRP: \$299.00

#### Product Information

Size: 26mm (H), 150mm (L),  
100mm (W)

Range: up to 10m (30ft)

5-Watt Speaker

*Bluetooth* Hands Free Profile Support

Professional Installation Required

12 Month Limited Warranty

The use of wireless devices and their accessories while driving may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

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**MOTOROLA**  
*intelligence everywhere™*

PROVIDING AN UNPLUGGED, CONNECTED WORLD.

Motorola's more than 75-year history of communications innovation and leadership is just the beginning of a new and exciting wireless future. Free your hands with Bluetooth enabled products. Exchange information like never before. Do amazing things.



**MOTOROLA**  
intelligence everywhere™

MOTOROLA blnc™

BLUETOOTH® CAR KIT IHF1000

Intelligent Hands-Free. An amazing way to make calls in your car.



## Motorola blnc Bluetooth Car Kit IHF1000

Get ready to communicate on the go like never before. Motorola's blnc IHF1000 car kit is an innovative Bluetooth solution which will change the way you talk while you are in your car. Using your compatible Bluetooth "Hands-Free Profile" enabled mobile phone<sup>1</sup> with the blnc IHF1000 car kit, your in-vehicle communication experience is about to go to the next level.

### Core Features

Just touch the blue button and the blnc IHF1000 car kit will listen to your command and make calls for you. The system's brilliant sound quality with noise reduction and echo cancellation optimizes sound quality for all parties in conference. With the voice operated control features and high performance audio, you are in the driver's seat.

The stylish, backlit controller with its chrome-brushed finish mounts within easy reach on the dashboard. The simple voice menu prompts and the controller make it easy to:

- pair compatible Bluetooth enabled mobile phones with voice menu prompts
- answer or reject incoming calls with announced caller ID
- mute and un-mute calls
- dial by name with up to 20 locally stored contacts (speaker independent)
- dial by speaking the number (speaker independent)
- dial by the mobile phone keypad
- request system help

### Multiple Languages

The system also supports voice recognition in multiple languages including English (US and UK), French (EU), Spanish, Italian and German. So, regardless of who is doing the talking, or in what language, there is no need to "train" the system.

### One Car – Multiple Drivers

Multiple people can enjoy the blnc IHF1000 car kit. Up to four compatible Bluetooth enabled mobile phones can be paired to the system with one connected at a time, and easily switched between phones using the voice operated controls.

### Advanced Phone-Dependent Features<sup>2</sup>

In addition to the system's core features, the blnc IHF1000 car kit makes communicating while you're on the go more fun than ever. The voice operated system and the controller allow you to:

- make calls using voice tags or name dial (as many as the mobile phone supports)
- redial the last number
- transfer in and out of privacy mode
- accept or reject call waiting calls
- toggle between calls
- experience seamless mobility – transition call audio from the mobile phone to the vehicle speaker without interrupting the conversation

### Extensive Experience

With more than 75 years in automotive, Motorola meets or exceeds all applicable automotive standards and has been the recipient of numerous awards for automotive quality standards. It's this extensive experience that makes Motorola's blnc IHF1000 car kit the preferred choice for hands-free calling in today's market.

<sup>1</sup> The blnc IHF1000 car kit supports Bluetooth "Hands-Free Profile". Your phone must support this profile. To determine whether your Motorola mobile phone supports the Bluetooth "Hands-Free Profile", visit the customer support page at [www.hellomoto.com/us/bluetoothcompatibility](http://www.hellomoto.com/us/bluetoothcompatibility). For other phones, contact the manufacturer.

<sup>2</sup> Certain advanced features including those listed may not be supported by all compatible Bluetooth enabled mobile phones, and/or the functionality of such features may be limited in certain phones.



What is Bluetooth?

It's a wireless way to connect and transfer information between Bluetooth enabled mobile phones, cars, headsets, computers and other communication devices. For instance, use a mobile phone that is not wired to your car with a hands-free Bluetooth wireless car kit.

Why is Bluetooth Important?

It's a standard that Motorola and other companies have embraced. This allows our Bluetooth enabled products to work with other companies' compatible Bluetooth enabled phones, too.

What is Pairing?

Pairing is the way compatible Bluetooth enabled devices connect. For example, pairing a wireless headset to a phone is a simple, one-time process. Touch a button, follow a few quick prompts and enter a passkey. Connection established.

## Technical Specifications<sup>3</sup>

### Physical Components

- blnc IHF1000 Electronic Module  
High Impact Plastic Housing  
Size Max (mm) = 26mm (H), 150mm (L), 100mm (W)
- 5-Watt External Speaker (with 11ft cable)
- Microphone (with 12ft cable)
- User Interface Module (with 13ft cable)
- Wire Harness and Fuse Kit
- Mounting Bracket

### Voice Processing

- blnc IHF1000 uses Motorola's enhanced Speech Processing Technology (VSP4) for full-duplex hands-free operation
- The scalable architecture maximizes echo removal with high-fidelity noise reduction system
- Type 1 full-duplex and automatic noise reduction up to 21dB  
Fully programmable to allow fine-tuning for specific vehicle platforms

### System Interfaces

- User Interface Module I/O
- Microphone In
- Amplified Audio Out (5 watt external speaker)
- Line Level Audio Out (integration through the vehicle Audio System)
- Mute Line (if supported by the vehicle Audio System)
- Volume control through the controller
- Internal Bluetooth antenna
- Design available for High Speed and Low Speed CAN buses

### Environmental

- Car kit is intended for use in 12-volt negative ground systems only
- blnc IHF1000 adheres to practices defined in the Recommended Environmental Practices for Electronic Equipment Design (SAE J1211)
- Power Consumption  
Standby = Less than 300 micro Amperes  
Operating = Less than 1.5 Amperes

### Bluetooth "Hands-Free Profile"

The blnc IHF1000 car kit supports Bluetooth "Hands-Free Profile". Your phone must support this profile. To determine whether your Motorola mobile phone supports the Bluetooth "Hands-Free Profile", visit the customer support page at [www.hellomoto.com/us/bluetoothcompatibility](http://www.hellomoto.com/us/bluetoothcompatibility). For other phones, contact the manufacturer.

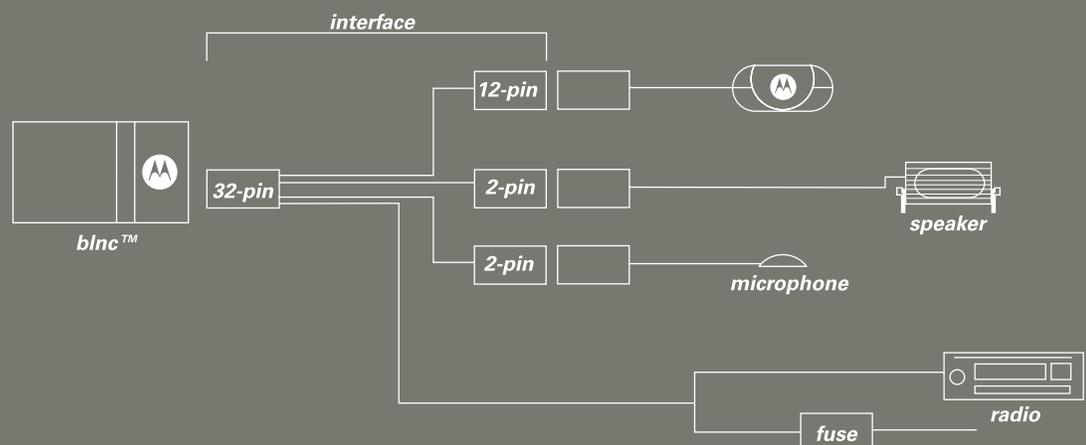
### Record Installation Time

- Professional installation typically takes less than 45 minutes.

<sup>3</sup> All features, functionality and other product specifications are based upon the latest available information and are believed to be accurate; however such product specifications are subject to change without notice or obligation.



### System Diagram





**MOTOROLA**

IHF1000,  
Premium Speech-Operated  
Car Kit with Bluetooth<sup>®</sup>  
*Wireless Technology*

***START HERE >***  
***COMMENCEZ ICI >***  
***HIER BEGINNEN >***  
***INTRODUZIONE >***  
***COMENZAR >***



# Welcome

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Welcome to Motorola's "connected" world of Bluetooth® personal area wireless networking. Motorola's Premium Speech-Operated Car Kit with Bluetooth Wireless Technology makes wireless connection simple and quick.

Motorola's Premium Speech-Operated Car Kit with Bluetooth Wireless Technology offers these features:

- seamless, wireless handsfree audio through Bluetooth connection
- digital audio interface with high quality, full-duplex, handsfree speech
- Speaker Independent Speech Recognition in US English, UK English, French, German, Italian and Spanish
- voice-driven menu prompts
- entertainment mute—automatically mutes radio during calls (where supported by the radio)
- noise reduction and acoustic echo cancellation
- compliance with Bluetooth Hands Free 0.96 and 1.0 profiles
- The IHF1000 provides a wide array of functionality. Your specific Bluetooth phone may or may not fully support all of the IHF1000 functions.

**Note:** Any information in brackets represents the UK English version of this manual.

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# ***Safety and General Information***

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**IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.**

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC rules and with RSS-210 / RSS-139 of the Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

## ***Canada Compliance (Industry Canada)***

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment that is installed outdoors is subject to licensing.

## ***Electromagnetic Interference/Compatibility***

Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility.

**Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# ***Declaration of Conformity***

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Hereby, Motorola declares that this product LV001/05/IHF1000/D is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte)

# Installing the Handsfree Kit

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## Guidelines for Installation and Connection

- Only qualified personnel should install this car kit. If necessary, contact with vehicle manufacturer for air bag information specific to the vehicle.

**Caution:** An air bag inflates with great force. **DO NOT** place objects, including communication equipment, in the area over the air bag or in the air bag deployment area. If the communication equipment is improperly installed and the air bag inflates, serious injury could occur.

- Mount components securely on strong surfaces to prevent shifting that could cause injury or interfere with safe vehicle operation. Always use the supplied mounting hardware
- Mounted components and attached wires or cables must not interfere with seating or leg space.
- Route cables so they are protected from pinching, sharp edges, and crushing. Keep all in-line connectors easily accessible.
- This car kit is intended for use in 12 volt negative ground systems only. The car kit draws less than 5 amps. Confirm that the vehicle's electrical system can supply this current.

# **How to Install the Handsfree Kit**

**Caution:** This car kit must be connected to a 5A fuse in the car fuse panel to prevent fire or other damages if a short circuit should occur somewhere in the electronic module. Before installing the car kit, disconnect the vehicle's battery.

*Before you begin:* Unpack, assemble, and test all components on a service bench.

## **Car Kit Contents**

### **Interface Cable**

The Interface Cable connects the electronic module to the other system components. It connects the vehicle's power and ignition to the car kit and provides some optional audio connections when the car kit is used with the vehicle's radio.

### **Electronic Module**

You can place the electronic module anywhere inside the vehicle to facilitate convenient connection between the interface cable and other system components.

### **Microphone**

The microphone cable can be routed along the side of the vehicle, through the dash, and along the edge of the windshield. The microphone is placed best near the rearview mirror and aimed directly toward the user.

## ***User Interface Module***

The User Interface Module (UIM) cable can be mounted in several ways to provide a safe and comfortable environment for use.

## ***Audio Connections***

You can install the system's audio components in one of 2 ways:

### **External Speaker**

If you are installing the system with the external speaker, you **MUST** leave the audio output (+/-) lines disconnected. (See "Power Connections" on page 42.) The external speaker should be connected to the interface cable.

### **Vehicle Radio**

If you intend to connect the system to the vehicle radio to control audio level and the radio supports it, you must connect the audio output (+/-) lines to your vehicle's entertainment system.

**Note:** The system's handsfree audio has been optimized for the external speaker. Routing the audio output through the vehicle's entertainment system may alter the handsfree audio performance.

## ***Installing the Electronic Module***

The best location for the electronic module is under the vehicle's dash. The box must be protected from dirt and moisture and have adequate space for cooling and to allow for cable connection.

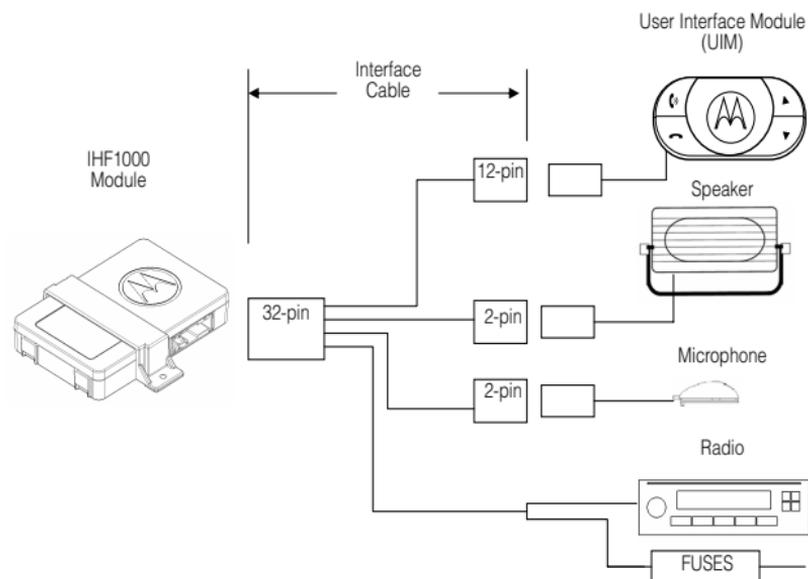
For optimal Bluetooth® performance, mount the electronic module in a central location within the vehicle. Do not place it behind or within large areas of metal.

The location of the electronic module **MUST NOT** interfere with deployment of the vehicles air bags. Do **NOT** locate the electronic module in the vehicle's trunk (boot).

## Installing the Interface Cable

**Caution:** Failure to follow the steps below may cause the accessory not to work properly and may cause damage to the car kit.

The interface cable has integral fuses on the power lines (VBatt and Ign).



**Note:** See “Power Connections” on page 42 for more information.

- 1 Connect the **GREEN** Ignition Sense wire to an ignition-switched location on the fuse block. When the ignition is off, the ignition sense line is low.
- 2 Connect the **YELLOW** Entertainment Mute Wire to the vehicle's entertainment system.

**Note:** This feature is only operational if the vehicle's radio supports this capability. Installation may require an optional relay (not included).

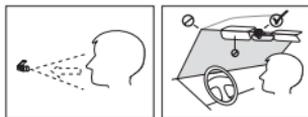
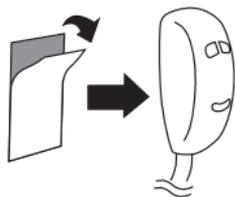
- 3 Connect the **RED** positive battery lead to a point in the vehicle's fuse box that is fused at 5 amp.
- 4 Connect the **BLACK** ground wire to the vehicle chassis.
- 5 Inspect all connections.

**Note:** The **ORANGE** and **BLUE** wires are not used. (These wires are used to connect the line-level audio to the vehicle radio, if the radio supports this feature.)

**Note:** The system's handsfree audio has been optimized for the external speaker. Routing the audio output through the vehicle's entertainment system may alter the handsfree audio performance.

## Installing the Microphone

- 1 Attach 1 side of the VELCRO® tape to the bottom side of the microphone.
- 2 Select a suitable mounting location and mount the microphone:



- It is recommended that the microphone be mounted on the overhead console or the headliner between the driver and passenger.
- Locate the microphone no more than 16 inches (40 cm) from the driver's mouth and out of direct air flow from vent or defrost.
- Aim the microphone directly toward the driver. The front of the mic should point toward the driver. The wire comes out the back of the mic.
- Do not allow anything (such as a rear-view mirror or sun visor) to block the path between the microphone and the driver.
- Mount the microphone firmly so that vibrations do not affect audio quality.

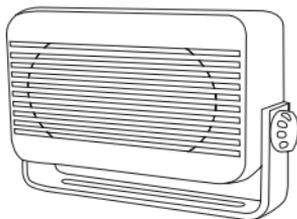
**Caution:** The location of the microphone MUST NOT interfere with the vehicle's air bag deployment.

- 3 Connect the microphone to the interface cable.

## ***Installing the External Speaker***

**Note:** Always use the supplied mounting hardware.

- 1 Securely mount the speaker in the passenger footwell, either to the transmission hump (center console) or beneath the dash. Position the speaker so that it does not directly face the microphone and does not interfere with either the passenger or automobile seat.



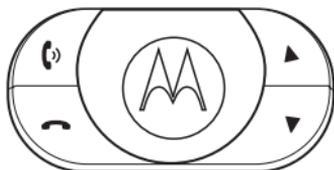
**Caution:** The location of the external speaker **MUST NOT** interfere with the vehicle's air bag deployment.

- 2 Connect the speaker to the electronic module.

## ***Installing the User Interface Module***

- 1 Remove the backing of the tape on the bottom of the User Interface Module (UIM).

- 2 Select a suitable location on the vehicle dash, within easy reach of the driver, and mount the UIM. The UIM can be mounted anywhere on the dash.



**Caution:** The location of the UIM **MUST NOT** interfere with the vehicle's air bag deployment.

**Caution:** The mounted UIM **MUST NOT** create a visual distraction.

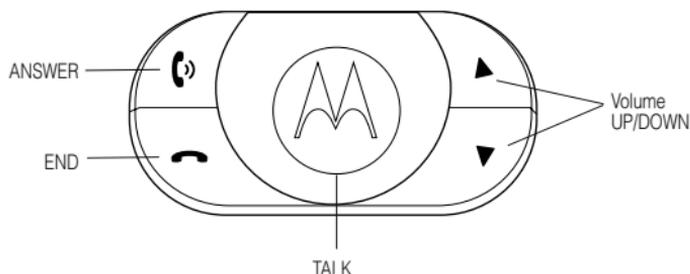
**Caution:** **DO NOT** mount the UIM on the steering wheel.

- 3 Connect the UIM to the interface cable.

# Using Your Car Kit

## User Interface Module (UIM) Control Buttons

The UIM enables you to set up and use the Bluetooth<sup>®</sup> Hands Free Car Kit.



The buttons on the UIM are lit at different times to indicate when they may be pressed.

**Note:** See “UIM LED Indicator Functions” on page 45 for information on when and why the buttons light or flash.

### **The TALK Button**

The blue TALK button has 2 functions, depending on whether you press and release it quickly or press and hold it.

#### **Press and Release**

**Press and release** the TALK button to initiate a Speech recognition (SR) session. When you begin a SR session, you hear a prompt and then a short beep. The beep—also

known as a *listening prompt*—indicates that the system is waiting for a verbal command from you.

### ***Press and Hold***

**Press and hold** the TALK button to initiate the pairing process.

### ***The ANSWER Button***

The green ANSWER button has 6 functions, depending on the state of the system. These functions can be initiated by pressing and releasing or pressing and holding the button.

### ***Press and Release***

<b>In This Situation ...</b>	<b>Press and Release ANSWER to ...</b>
when receiving an incoming call	answer the call
when system not on a call	attempt to place call using last number dialed
while 1 call in progress	toggle between Hold & Resume
while in a call & after call waiting notification is received	answer the waiting call
with 2 active calls	toggle between calls

### ***Press and Hold***

During an active call, press and hold the ANSWER button to switch the audio between handsfree and privacy modes.

## ***The END Button***

The red END button has 5 functions. These functions can be initiated by pressing and releasing or pressing and holding the button.

### ***Press and Release***

<b>In This Situation ...</b>	<b>Press and Release END to ...</b>
during an active call	end the call
when system is awaiting a command during Speech recognition mode	cancel Speech recognition mode
when receiving an incoming call	reject the call

### ***Press and Hold***

<b>In This Situation ...</b>	<b>Press and Hold END to ...</b>
during an active call (including multi-party calls)	end all calls
when system not on a call	terminate the Bluetooth connection

## ***Volume UP/DOWN Buttons***

While not in a call, press and release the Volume UP/DOWN buttons to increase or decrease speaker volume. This will set the default volume for SR and HF calling.

During a call, press and release the Volume UP/DOWN buttons will increase or decrease speaker volume of the

current HF call. However, the next call will return to the default volume set while not in a call.

(If the system is using the vehicle radio speakers, you can also use the radio's volume controls to raise or lower volume.)

To mute the microphone, press and hold either Volume UP/DOWN button. To unmute the microphone, press and release either button.

## ***Getting Help***

While learning to use the system, or whenever you need a reminder, say "**Help**." The system includes Help prompts in every menu.

You can also say "**Repeat**" whenever you are prompted for a **Yes** or **No**. The system will repeat the question.

**Note:** If you need to reset the system, press and hold the TALK and ANSWER buttons simultaneously for more than 2 seconds.

## ***Connecting Your Phone to the Car Kit***

Before you can use this car kit, you must complete a Bluetooth connection between the kit and your phone. You establish a Bluetooth connection between your car kit and phone with a *paired link*.

When you set up a paired link, the car kit remembers the phone's ID. Once the car kit and phone are paired, your

car kit automatically connects to your phone every time you start your vehicle or power up the car kit.

This system supports paired links with up to 4 phones.

**Note:** The process of initiating a Bluetooth connection with a phone varies per phone manufacturer. For more information, refer to the user's guide for your phone.

## ***Initial Pairing***

**Note:** Use this procedure **ONLY** if there are no handsets paired to the system.

With the car kit and phone in close proximity:

### **Action**

**1** Press the TALK button.

**2** When prompted, say **"Pair Phone."**

The system responds: **Set your phone in scan mode and enter 1234 when prompted for the passcode.**

**3** When the phone displays the device name, select the device.

The phone displays the passcode entry screen.

**4** Enter the passkey (**1234**).

The phone displays "PIN verified," and the system says: **Pairing complete. Connection in progress.**

**Note:** Some phones ask you to accept the BT link. Enter Yes.

Upon successful completion, the system says:  
**Connection is complete. Phone <N> ready for use.**

## Additional Pairing

To pair additional handsets to the system, with the car kit and phones in close proximity:

### Action

1 Press the TALK button.

2 When prompted, say “**Setup Menu.**”

The system responds: **Setup menu. Please say a command.**

3 Say “**Pair Phone.**”

The system responds: **Set your phone in scan mode and enter 1234 when prompted for the passcode.**

4 When the phone displays the device name, select the device.

The phone displays the passcode entry screen.

5 Enter the passkey value provided by the system.

The phone confirms that the PIN is verified and says: **Pairing complete. Connection in progress.**

**Note:** Some phones ask you to accept the BT link. Enter Yes.

Upon successful completion, the system says: **Connection is complete. Phone <#> ready for use.**

## Selecting a Phone

With the car kit and phone in close proximity:

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”  
The system responds: **Setup menu. Please say a command.**
- 3 Say “**Connect Phone <#>.**”  
The system responds: **Connecting phone <#>.**  
Upon successful completion, the system says:  
**Connection complete.**

## List Phones Paired to the System

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”  
The system responds: **Setup menu. Please say a command.**
- 3 Say “**List Phones.**”  
The system says: **The following phones have been paired:  
phone 1, etc.**

# Removing Your Phone from the Car Kit

## Removing a Connected Phone

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”  
The system responds: **Setup menu. Please say a command.**
- 3 Say “**Remove phone <n>.**”  
The system responds: **Removing phone <n>. Are you sure?.**
- 4 Say “**Yes.**”  
The system responds: **Phone <n> removed.”**

## Removing All Phones

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”  
The system responds: **Setup menu. Please say a command.**
- 3 Say “**Remove all phones.**”  
The system responds: **Are you sure you want to remove all the phones?.**
- 4 Say “**Yes.**”  
The system responds: **All phones removed [All phones have been removed].**

# Placing a Call with the Car Kit

To place a call, you must first establish a Bluetooth link between the car kit and your phone (see page 16).

You can place a call with the car kit in these ways:

- Dial a number from the phone.
- Digit dial with Speech recognition.
- Use the system's Contact List.
- Speak a phone voice tag [phone voice name].
- Use the **Speed Dial** command.
- Use the **Redial** command.
- Use last number redial from the User Interface Module.

When connected, all of these calls are handsfree. You can terminate a SR session at any time by pressing the END button.

## Placing a Call with Speech recognition

You can enter a phone number as 1 or more segments of digits. A segment can include up to 15 digits. An entire number can include no more than 32 digits. You can begin the number set with the \* or # character.

**Note:** Speak numbers as continuous digits. For example, dictate 555-2211 as “5-5-5-2-2-1-1”, not “5-5-5-twenty-two-eleven.”

## Calling with a Whole Number

### Action

- 1 Press the TALK button.
- 2 When prompted, say **“Dial Number.”**  
The system responds: **Number please?**
- 3 Dictate the phone number as a single set of digits (without pauses between digits).  
The system recites the digits heard.
- 4 If the number recited by the system is correct, say **“Dial.”** The system responds: **Dialing.**

## Calling with Digit Segments

### Action

- 1 Press the TALK button.
- 2 When prompted, say **“Dial Number.”**  
The system responds: **Number please?**
- 3 Dictate the first segment of digits. (For example, say the 1st 3 numbers.)  
The system recites the digits heard.
- 4 Dictate the next segment of digits. The system recites the digits heard.  
Repeat this step until you enter the complete phone number.
- 5 When the complete number is recited by the system, say **“Dial.”** The system responds: **Dialing.**

To delete a phone number segment, say **“Clear”** when prompted for the next segment. The system responds Last String Cleared [Last Entry Cleared], echoes any remaining segments, and waits for you to dictate a new segment.

To clear all phone number segments dictated so far, say **“Clear All”** when prompted for the next segment. The system clears all segments and returns to the **Number please?** prompt (see step 2 above).

## ***Dialing a Number from the Contact List***

### **Action**

- 1 Press the TALK button.
- 2 When prompted, say **“Call <contact>.”**

**Note:** The contact must be a valid contact stored in the Contact List.

The system responds: **Do you want to call <contact>?**

- 3 If the number recited by the system is correct, say **“Yes.”** The system responds: **Calling.**

## ***Dialing a Number Using the Phone’s Voice Tags [Phone Voice Name]***

### **Action**

- 1 Press the TALK button.

**Action**

- 2 When prompted, say “**Phone voice tag [Phone Voice Name].**”

**Note:** The voice tag must already be stored in the phone.

The system responds: **Phone voice tag please,[Phone voice name, please.]**

- 3 Say “<**voice tag**>” (where <**voice tag**> is a voice tag stored in the phone).

The system calls the number associated with the phone voice tag [phone voice name].

**Using the Speed Dial Command****Action**

- 1 Press the TALK button.
- 2 When prompted, say “**Speed Dial.**”

The system responds: **Speed dial number, please.**

- 3 Recite the speed dial number.

The system repeats the number it heard and asks: **Is this correct?**

- 4 If the number recited is correct, say “**Yes.**”

The system responds: **Dialing**, and places the call.

**Note:** Speak speed dial numbers as continuous digits. For example, dictate speed dial location 22 as “**2-2**”, not “**twenty-two.**”

## Using the Redial Command

### Action

- 1 Press the TALK button.
- 2 When prompted, say “Redial”.

The system responds: **Redialing.**

---

---

You can also redial the last number by pressing the ANSWER button.

## Answering a Call

When you receive an incoming call, the system responds: **Call from <Caller ID>**, if available.

If Caller ID is not available:

- The system plays the in-band ring tone, if the phone supports it.
- If no in-band ring tone is supported, the system generates a local ring tone.

To answer an incoming call:

### Action

Press the ANSWER button.

**or**

Press your phone’s Send, OK, Answer, or Yes key (depending on your phone model), just as you would to answer a call in privacy mode.

---

---

# Ending a Call

## Using the Phone

### Action

Press your phone's End or Hang up key (depending on your phone model).

---

---

## Using the UIM

### Action

Press the END button.

---

---

## Using the End Call Command

### Action

- 1 Press the TALK button.
  - 2 When prompted, say "**Hang Up.**" The system responds: **Call ended.**
- 
- 

## Using Features while on a Call

**Note:** To use the functions described below:

- A Bluetooth link must be established between the car kit and your phone.
- A call must be initiating or in progress.

## ***Rejecting a Call***

To reject a call while the phone is ringing:

### **Action**

Press the END button on the UIM. The system responds: **Call rejected.**

**or**

Press your phone's IGNORE key (may be a soft key, depending on phone model) or your phone's End or Hang up key. The system responds: **Call ended.**

---

---

## ***Transferring a Call***

### **From the Car Kit to Your Phone**

#### **Action**

Press and hold the ANSWER button.

**or**

Turn OFF the vehicle ignition. (If your phone asks to switch to handset mode, press Yes.)

**or**

Press the TALK button. When prompted, say "**Privacy Mode.**"

---

---

## From Your Phone to the Car Kit

### Action

Press and hold the ANSWER button.

or

Turn ON the vehicle ignition.

or

Press the TALK button. When prompted, say “**Hands Free mode.**”

---

---

## *Muting and Unmuting a Call*

### Using the UIM

#### Action

To mute the microphone during a call, press and hold either Volume UP/DOWN button.

---

To unmute the microphone, press and release either Volume UP/DOWN button.

---

---

### Using the MUTE and UNMUTE Commands

#### Action

To mute the microphone during a call, press the TALK button. When prompted, say “**Mute.**”

---

To unmute the microphone, press the TALK button. When prompted, say “**Unmute.**”

---

---

## Call Waiting

When you are on a call, an audible beep signals a 2nd call.

### Action

Press and release the ANSWER button to place the 1st call on hold and answer the incoming call.

Each time you press and release the ANSWER button, you toggle between active calls.

---

---

**Note:** If the ANSWER button is not pressed, the incoming call is automatically rejected and sent to voicemail (if set up on the phone).

## Sending DTMF Tones

You can send DTMF tones from the phone keypad, or by using the **Enter** command:

### Action

- 1 Press the TALK button.
  - 2 When prompted, say “**Enter <digits>**” to send numbers as DTMF tones.
- 
-

# Managing the Contact List

You can store a list of names and phone numbers in your car kit's contact list. The list can include up to 20 entries.

## Adding an Entry

### Action

- 1 Press the TALK button.
- 2 When prompted, say "**Contact List.**"
- 3 If the system responds: **Contact list is empty. Do you wish to add a contact?**, say "**Yes.**"

or

If the system responds: **Contact list. Please say a command**, say "**Add Contact.**"

- 4 When the system responds: **Please say the name**, recite the contact to be stored.

If an error is detected, the system asks you to try again.

If it accepts the name, the system responds: **Please say the number for <contact>**.

- 5 Dictate the phone number as an entire number (without pauses between digits).

or

Dictate the number as a series of segments (for example, say the 1st 3 digits, then the next 3, etc.), until you have dictated the entire number.

The system repeats the number it heard.

## Action

- 6 When you have correctly entered the entire phone number, say **“Store.”**

The system responds: **Contact added. Would you like to add another contact?**

- 7 Say **“No”** to return to the system’s ready state.

or

Say **“Yes”** to add another entry.

---

---

## Deleting an Entry

### Action

- 1 Press the TALK button.
- 2 When prompted, say **“Contact List.”**
- 3 If the system responds: **Contact list. Please say a command,** say **“Delete <contact>”** (where **<contact>** is the name of a contact entry).

or

If the system responds: **Contact list is empty. Do you wish to add a contact?**, say **“No.”** The system exits to ready state.

- 4 When the system responds: **Are you sure you want to delete the contact <contact>?**, say **“Yes.”**

The system responds: **Contact deleted.**

---

---

## Listing Entries

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Contact List.**”
- 3 If the system responds: **Contact list. Please say a command,** say “**List Contacts.**” The system begins to list the stored entries.

or

If the system responds: **Contact list is empty. Do you wish to add a contact?,** say “**No.**” The system exits to ready state.

**Tip:** To move quickly through the list, say “**Previous contact**” or “**Next contact.**”

**Note:** It is recommended that Contact List recordings be recorded in a stationary vehicle.

## Turning Off System Prompts

To turn off certain SR prompts (for example, **Main Menu. Please say a command**):

### Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”
- 3 Say “**Prompts On**” or “**Prompts Off.**”

The system responds: **Prompts On** or **Prompts Off.**

# Announcing a Caller

To turn the Caller Announce function On or Off:

## Action

- 1 Press the TALK button.
- 2 When prompted, say “**Setup Menu.**”
- 3 Say “**Caller Announce On**” or “**Caller Announce Off.**”

The system responds: **Caller Announce On** or **Caller Announce Off.**

## Audio Indicators

When the system is not in a call or an active SR session, you may hear the following audio indicators:

Audio Indicator	Description
<b>You have a voicemail (You have a voicemail message).</b>	New voicemail message received.
<b>You have a new message.</b>	New SMS message received.
<b>Phone battery low.</b>	Low battery.

**Note:** These indicators are turned off when you turn off prompts.

# Selecting a Language

**Note:** When you change your system's language, all contacts in your **Contacts** list are deleted.

## Action

- 1 Press and hold the END button, turn on the vehicle ignition, and continue holding the END button for at least 10 seconds.

The system enters language selection and responds: **Language Menu. Press volume up or down to change language.**

---

- 2 Use the Volume UP/DOWN buttons to scroll through the language choices.

As you scroll to a language, the system plays the prompt for that language. (For example: **English. To choose this language, restart the vehicle.**)

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- 3 When you have selected the desired language, turn off the vehicle ignition.

The next time you turn on the vehicle ignition, the new language is loaded.

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# If You Need Help

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If you have any additional questions, please call your local hotline or visit us at [www.hellomoto.com](http://www.hellomoto.com)

## Warranty Coverage

Please refer to the warranty information provided at the time of purchase.

## Troubleshooting

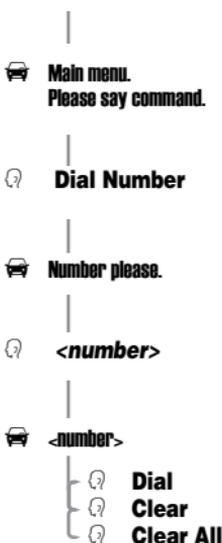
Symptom	Solution(s)
Poor SR performance.	<ul style="list-style-type: none"><li>• Enter digits in segments.</li><li>• Speak with no pauses.</li><li>• Talk loudly.</li><li>• Speak toward the direction of the microphone.</li><li>• Check position of the microphone.</li></ul>

Symptom	Solution(s)
<b>You cannot pair new phones with the car kit.</b>	<ul style="list-style-type: none"><li>• The phone must support Bluetooth Handsfree Profile 0.96 or 1.0.</li><li>• The system supports a maximum of 4 phones at once. Make sure this limit is not exceeded.</li><li>• Remove all previous pairings using the <b>Remove All</b> command. The system should be reset.</li><li>• Delete the pairing information on the phone and ensure that the phone is removed from any other systems with which it is paired.</li></ul>
<b>No SR or HF audio.</b>	<ul style="list-style-type: none"><li>• Check speaker connection.</li><li>• Check the connection to the electronic module.</li></ul>
<b>SR does not respond, or in-vehicle audio is not heard on the remote phone.</b>	<ul style="list-style-type: none"><li>• Check microphone connection.</li><li>• Check the connection to the electronic module.</li></ul>
<b>System does not respond. UIM buttons not lit.</b>	<ul style="list-style-type: none"><li>• Check UIM connection.</li><li>• Check the connection to the electronic module.</li></ul>

# Calling Features Quick Reference

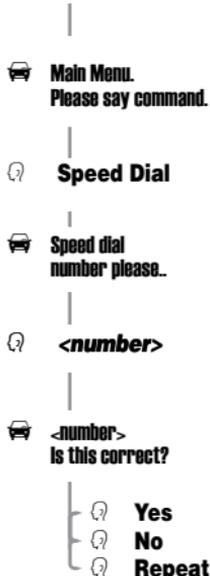
## Dial Number

Press TALK Button



## Speed Dial

Press TALK Button



## Redial

Press TALK Button



## Call Contact

Press TALK Button

 **Main menu.**  
Please say command.

 **Call <contact>**

 **Do you want to call  
<contact>?**

-  **Yes**
-  **No**
-  **Repeat**

## Call in Progress

Press TALK Button

 **Call Menu.**  
Please say command.

-  **Privacy Mode**
-  **Hands Free Mode**
-  **Mute**
-  **Unmute**
-  **Enter**
-  **Hang Up**

## Phone Voice Tags [Phone Voice Name]

Press TALK Button

 **Main Menu.**  
Please say command.

 **Phone Voice Tag [Phone  
Voice Name]**

 **Phone voice tag (Phone voice name) please.**

 **<voice tag>**

# Setup Menu

Press TALK Button

 **Main Menu.**  
Please say command.

 **Setup Menu**

 **Setup Menu.**  
Please say command.

 **Pair Phone**

 **Remove Phone <n>**

 **Connect Phone <n>**

 **Remove All Phones**

 **List Phones**

 **Call Announce**

 **Prompts**

 **Removing phone <n>.**  
Are you sure?

 **Yes**  
 **No**  
 **Repeat**

 **Are you sure you want to remove all phones?**

 **Yes**  
 **No**  
 **Repeat**

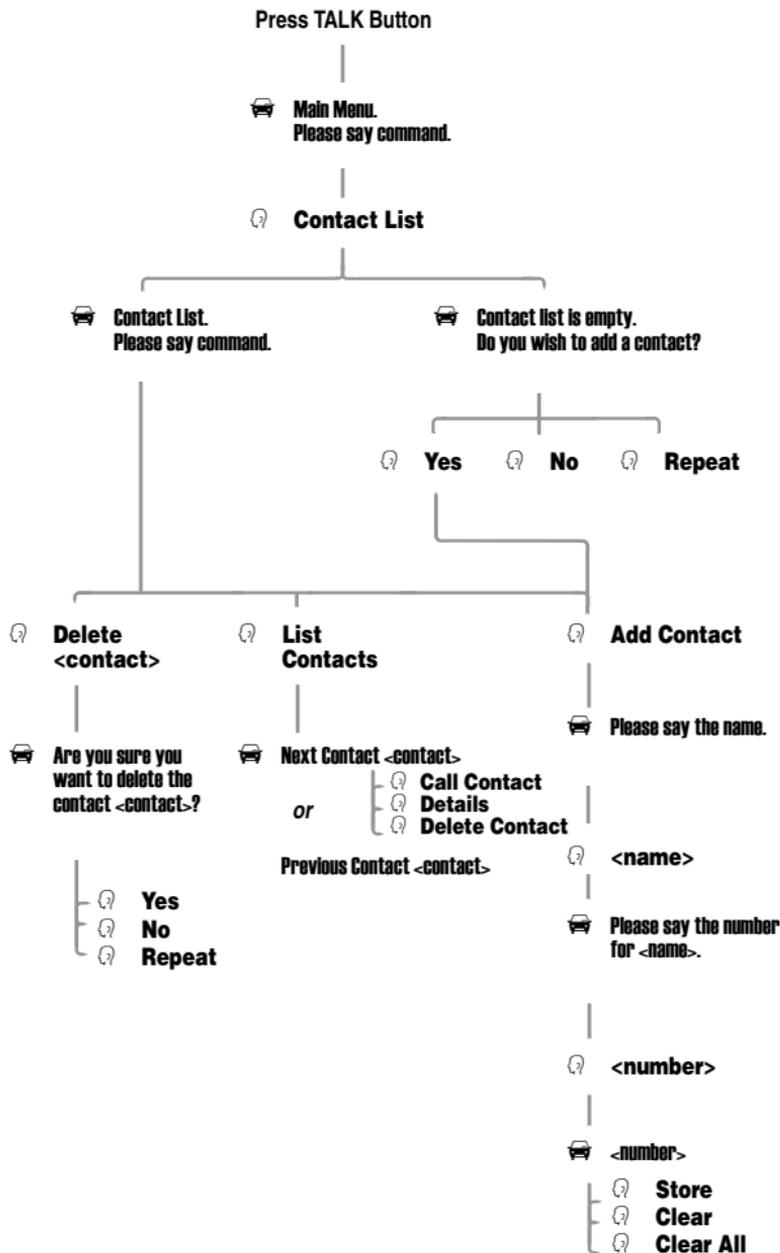
 **On or Off?**

 **On**  
 **Off**

 **On or Off?**

 **On**  
 **Off**

# Contact List



# Appendix

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## Definitions

Term	Definition
<b>Boot</b>	The trunk.
<b>Continuous Speech recognition</b>	The ability to find word boundaries without requiring pauses between words.
<b>Handset</b>	The wireless phone.
<b>Pair</b>	The process used by two wireless devices, with passcodes as an input, to create the <i>link</i> of the Bluetooth <sup>®</sup> authentication process.
<b>Passcode</b>	<p>A term that is generally synonymous with <i>PIN</i> or <i>passkey</i>, used in the Bluetooth specifications. The passcode is entered into the devices involved in pairing, enabling them to verify the operation.</p> <p>In this application, to avoid confusion, <i>passkey</i> is used as distinct from <i>PIN</i>, which is used to unlock a handset's SIM card.</p>
<b>Press and Hold</b>	A button press of at least 1 second, also known as a LONG button press. When the listening prompt is heard, the button should be released.

<b>Term</b>	<b>Definition</b>
<b><i>Press and Release</i></b>	Pressing a button for 100 milliseconds, also known as a SHORT button press.
<b><i>Ready State</i></b>	The system is paired to a phone but is not in an active call.
<b><i>Speaker Dependence</i></b>	The degree to which a speech recognition system requires knowledge of a speaker's individual voice characteristics in order to successfully process speech.
<b><i>Speaker Independence</i></b>	Describes speech recognition systems that do not need to be trained by a user.
<b><i>Speech recognition</i></b>	The method of verbal input into the speech interface.

## ***Power Connections***

Battery, ground, and ignition must be connected regardless of the audio connections being used. If the vehicle radio and speaker are used instead of the external speaker, the audio (+/-) **must** be connected to the vehicle radio harness.

**Note:** The system's handsfree audio has been optimized for the external speaker. Routing the audio output through the vehicle's entertainment system may alter the handsfree audio performance

The table below illustrates the connections to the vehicle.

Vehicle	Color	Connection
Battery +	Red	Required
Ground	Black	Required
Ignition	Green	Required
Radio Mute	Yellow	Optional (for use with radio only)
Audio +	Orange	Optional (for use with radio only)
Audio -	Blue	Optional (for use with radio only)

## ***UIM Button Functions***

Key(s)	Action	State		
		Not Connected	Connected (in a call)	Connected (not in a call)
TALK (Blue)	<b><i>Press &amp; Release</i></b>	SR session	activate SR session	activate SR session
	<b><i>Press &amp; Hold</i></b>	begin pairing	N/A	begin pairing

Key(s)	Action	State		
		Not Connected	Connected (in a call)	Connected (not in a call)
ANSWER (Green)	<b>Press &amp; Release</b>	no action	1 way = toggle between Hold and Resume  2 way = Call Waiting/toggle between active calls	answer incoming call/redial last number dialed
	<b>Press &amp; Hold</b>	N/A	handsfree/privacy	N/A
END (Red)	<b>Press &amp; Release</b>	end any active sessions	end active call	reject incoming call/end any active session
	<b>Press &amp; Hold</b>	N/A	end all calls	disconnect Bluetooth link
Volume (White)	<b>Press &amp; Release</b>	SR session volume control	increase or decrease volume of in-vehicle audio/unmute	SR session volume control
	<b>Press &amp; Hold</b>	N/A	mute vehicle microphone (both keys have same effect)	N/A

# UIM LED Indicator Functions

## Blue TALK Key and White Volume UP/DOWN Keys

Key(s)	Status of Connections	LED State			
		Power Off	Power On	Pairing in Progress	Mute Mode
TALK (Blue)	<i>Not Connected</i>	off	off	flashing	N/A
	<i>Connected (in a Call)</i>	off	on	N/A	flashing
	<i>Connected (No Active Call)</i>	off	on	N/A	N/A
Volume (White)	<i>Not Connected</i>	off	off	flashing	N/A
	<i>Connected (in a Call)</i>	off	on	N/A	flashing
	<i>Connected (No Active Call)</i>	off	on	N/A	N/A

## Green ANSWER Key and Red END Key

Key(s)	Status of Connections	LED State			
		Power Off	Power On	Pairing in Progress	Call Waiting
ANSWER (Green)	<i>Not Connected</i>	off	off	off	N/A
	<i>Connected (in a Call)</i>	off	on	off	flashing
	<i>Connected (No Active Call)</i>	off	off	off	N/A
END (Red)	<i>Not Connected</i>	off	on	on	on
	<i>Connected (in a Call)</i>	off	on	on	on
	<i>Connected (No Active Call)</i>	off	on	on	on

### Pronunciation chart

Symbol	Pronunciation
*	star
#	pound "or" hash
+	plus
0	zero "or" oh